



Introduction:

With COVID-19 Pandemic, other public health programs and services were affected where COVID-19 response operation was prioritized. This year 2022, we have started to resume implementation with strict compliance of Minimum Public Health Standards (wearing of face mask and face shields, physical distancing, hand sanitation and washing, surface and frequent facility disinfection) as part of new normal to prevent local transmission. To attain herd immunity by increasing COVID-19 Vaccination coverage of the eligible population will increase community protection and control COVID 19 infection.

In every transaction and access of services, all clients and patients will first be assessed and classified at the TRIAGE area, as to what case and where department/ services they will go, with controlled numbers to avoid overcrowding and assure proper distancing in every department.

1. Animal Bite Treatment Center

Rabies control program aims to provide pre- and post - exposure prophylaxis to persons at risk (animal handler and animal bite patients) to prevent Rabies Virus mortality. Tanza Animal Bite Treatment center is Philhealth accredited and provides free vaccination for PhilH members and beneficiaries under No Balance Billing (NBB) but will be charged 650/ vaccination and 1,700/25 kg Body Weight for erig injection.

Office/ Division	Municipal Health Office			
Classification	Complex			
Type of Transaction	G2C – Government to Citizen			
Who may avail	All			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Wireless Access for Health (WAH) Form Individual treatment record (ITR) for rabies (1 Original)		Mun. Health Office		
Patient Card (1 Original)		Mun. Health Office, Record Section		
Official Receipt for Injection (1 original) Anti-Rabies vaccine Php 650.00 ERIG Php 1,700.00/vial (per <25kg)		Municipal Treasury Office		
Certificate of Indigence (1 Original)/Philhealth MDR/ ID		Barangay Hall Philhealth		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Seek medical attendance for the bite incident and proceed to ABTC	1. Give WAH forms and provide instruction to fill up forms	None	5 Minutes	<i>Triage on Duty</i> Mun. Health Office
2. Secure record, Submit Accomplished WAH forms	2. Review submitted WAH form and encode	None	5 Minutes	<i>Office Staff</i> Record Section Mun. Health Office



3. Proceed to Vital Sign section	3. Initial interview, VS determination, encode	None	5 Minutes	<i>Nurse on Duty</i> ABTC Mun. Health Office
4. Proceed to ABTC for bite wound consult	4. Categorize patient's bite wound to Cat 1, Cat 2, or Cat 3 and explain Post-Exposure Prophylaxis with costing & give order of payment	None	10 Minutes	<i>Nurse on Duty</i> ABTC Mun. Health Office
5. Proceed to doctor's room for medical assessment (if referred for complicated/severe bite cases)	5. Provide final assessment and advice on proper management	None	10 Minutes	<i>Mun. Health Officer / Doctor</i> Mun. Health Office
6. Go to Mun. Treasury Office Give Order of Payment and Pay the AntiRabies injection:	6. Get the payment and Order of Payment & Issue Official Receipt - Vaccine - ERIG	PHP 650 PHP 1,700 - if with DOH supplies- FREE - NBB for Philhealth member	5 Minutes	<i>Collection Staff</i> Window 1, 2, 3, 4 or 5 Mun. Treasury Office
7. Go back to ABTC for vaccination..	7. Check Official Receipt 7.1 Provide vaccination & card with dates of follow-up, explain post vaccination instruction, and 7.2 Give prescription and advice to get meds at the Pharmacy	None	5 minutes	<i>Nurse on Duty</i> ABTC Mun. Health Office
8. Proceed to RHU Pharmacy before discharge	8. Give prescribed meds if available	None	5 Minutes	<i>Pharmacy Aide</i> Pharmacy Mun. Health Office
TOTAL:		PHP 2,350 for 25kg.	50 min	